



Privacy Policy

In case of discrepancies, the Swedish version of Privacy Policy shall prevail.

1. Data Controller

Nivator Instrument AB, company registration number 556472-1040, Olofsgatan 18, SE-702 86 Örebro, Sweden, is the data controller responsible for the processing of your personal data.

If you have any questions regarding this policy or our processing of personal data, please contact us via email: info@nivator.com

2. General Information on Processing of Personal Data

Nivator Instrument AB values your personal privacy and strives to protect your personal data in a secure and lawful manner in accordance with the General Data Protection Regulation and applicable national legislation.

We only process personal data when necessary and based on a valid legal basis.

3. Categories of Personal Data We Collect

We may collect the following types of personal data:

- Name
- Contact details (address, phone number, email address)
- Personal identity number (only when necessary, e.g. for invoicing or credit checks)
- Payment and delivery information
- Account details (username and password)
- Purchase history
- Other information that you voluntarily provide

4. Sources of Personal Data

We collect personal data from:

- You (e.g. when placing an order or contacting us)
- Our website
- In certain cases, external registers or partners (e.g. for address updates or credit checks)

5. Purpose and Legal Basis for Processing

We process your personal data for the following purposes:

Performance of a contract

- Managing orders, deliveries, and payments
- Providing our services

Legal basis: Contract

Compliance with legal obligations

- Accounting and bookkeeping

Legal basis: Legal obligation

Customer service

- Handling support, complaints, and warranty matters

Legal basis: Contract / Legitimate interest

Marketing

- Sending newsletters and offers

Legal basis: Consent

Improvement and analytics

- Analysing how our services are used
- Improving our website and offerings

Legal basis: Legitimate interest or consent (for cookies)

6. Retention of Personal Data

We retain your personal data only as long as necessary:

- Customer data: up to 3 years after last activity
- Accounting data: as required by law (typically 7 years)
- Consent-based data (e.g. newsletters): until you withdraw your consent

7. Sharing of Personal Data

We may share your personal data with:

- Suppliers and IT partners
- Payment and logistics providers
- Authorities (when required by law)

We never sell your personal data.

8. Transfers Outside the EU/EEA

We strive to process your personal data within the EU/EEA.

If we use services that involve transfers to third countries (such as Google Analytics), we ensure that appropriate safeguards are in place in accordance with GDPR, such as standard contractual clauses.

9. Your Rights

You have the right to:

- Request access to your personal data
- Request rectification
- Request erasure
- Request restriction of processing
- Object to processing
- Request data portability

You also have the right to lodge a complaint with the Integritetsskyddsmyndigheten.

10. Withdrawal of Consent

If processing is based on your consent, you may withdraw your consent at any time, for example via a link in our communications or by contacting us.

11. Cookies

We use cookies on our website in accordance with the ePrivacy Directive.

Cookies are small text files stored in your browser and may contain information such as IP address and user behaviour, which in some cases may constitute personal data.

Types of cookies we use:

- **Necessary cookies** – required for website functionality
- **Analytics cookies** – used for statistics (e.g. Google Analytics)
- **Marketing cookies** – used for targeted advertising

Consent

Non-essential cookies are only used after you have provided your consent via our cookie banner.

You may change or withdraw your consent at any time via your cookie settings.

You can also block cookies in your browser, although this may affect website functionality.

12. Automated Decision-Making

We do not use automated decision-making or profiling that produces legal or similarly significant effects on you.

13. Changes to this Policy

We may update this policy from time to time. The latest version is always available on our website.

In case of significant changes, we will inform you accordingly.

14. Contact

If you have any questions regarding this policy or our processing of personal data, please contact us:

Nivator Instrument AB

Olofsgatan 18

SE-702 86 Örebro

Sweden

Email: info@nivator.com